

UPLOAD_READY status:

The UPLOAD_READY status means that the employer's superannuation data payload has been successfully uploaded, transformed into the required XBRL format, and passed all validation checks without any errors.

At this point, the data phase is completely finished, and the system is waiting to process the actual monetary payment.

Normally, the system will only briefly touch this status before automatically generating a Payment Order and moving on to process the funds.

However, an upload will halt and remain stuck in the UPLOAD_READY state if it cannot automatically transact the payment. This is often tied to the status of the client's Zepto PayTo Agreement.

Here is why that happens and how it connects to Zepto:

The Zepto PayTo Approval Requirement

When a client is set up to use Zepto as their payment provider, Ozedi sends a "PayTo Agreement" request to the client's bank. This agreement starts in a "Pending" state. The client must physically log into their own online banking portal and authorise the PayTo agreement before its status changes to "Approved" or "Active".

If the client has not yet logged into their bank to approve this agreement—or if the bank rejected it and the status is "Disabled"—Ozedi cannot automatically pull the funds from their account.

Because the system cannot execute the automated payment, the batch sits safely in the UPLOAD_READY holding pattern.

What you can do while in UPLOAD_READY:

When a batch is resting in this state because of a stalled Zepto agreement, you have a few options:

- 1) Wait for Zepto: The client can log into their bank, approve the PayTo agreement, and then you can simply highlight the batch, and hit the **Automatic** button again to resume the automated process (Yes, the system knows to resume, as it can see the status is UPLOAD_READY).
- 2) Cancel: Because no money has moved and no remittances have been sent to the super funds yet, you can safely cancel the batch in the Ozedi dashboard, and then delete the batch from Automation if the client wants to start over. However: Note that future batches will still require Zepto to be Approved and Active to complete.

How can you check the Zepto Status:

Go into File Menu -> Site Settings -> Accounts tab -> Ozedi Settings button -> Check.

The form that appears will show PaymentRegistrationActivated: True
PaymentRegistrationStatus: ACTIVE

