

# New & Improved Roadside Assistance Offer From Microbase

Offering  
Unlimited Emergency  
Callouts



## Our Cover Is The Best In Australia

Unlike many other providers we do not limit the number of emergency callouts in any of the periods covered. You are assured your clients will be well looked after as we provide a 1800 24/7 contact number with service being executed by a quality assured provider who covers 1000's of vehicles nationwide, for your peace of mind the client list includes workshop chains and franchise dealerships.

## Extend These Benefits To Your Clients



**Breakdown, Tow 20km. Free Of Charge**



**Flat Battery, Provide A Jump Start**



**Flat Tyre, Will Fit The Spare Wheel**



**Lock Out, Gain Entry To A value Of \$77**



**No Fuel, Supply 5lts. At Pump Price**

## A Time For Change

Microbase have been offering Roadside Assistance to Automation users for over 20 years, during that period of time we have always offered only 6 months cover which in the past covered a vehicle for the standard servicing cycle. As you well know times have changed and repairers are now faced with much longer intervals between servicing so we to have adjusted to the market and are now offering extended periods of cover. Our users will as of January 2019 be able for offer their clients membership for a 6, 9 or 12 month period.

We have also negotiated a totally new arrangement with our service provider that extends the cover benefits. These include unlimited emergency callouts and an increase in the payout for lockouts to \$77.00.

Microbase as of January 2019 will cease using surface mail to send client membership. Instead we will be delivering an update late 2018 that allows the Automation user to issue RSA at point of sale, via email or SMS and our smart app once this comes online.

To deliver these benefits our service provider have increased their costs by over 30% however by streamlining our processes we are passing on around a 12% increase across the board which means our users still have access to the most **cost effective Roadside Assistance service in Australia.**

## Charges To Apply As Of January 1st. 2019

6 Months Cover .....	\$19.90
9 Months Cover .....	\$27.50
12 Months Cover .....	\$34.50

All Pricing Includes GST.

